KSR SERVICES

KSR VALUES

KSR Group

The family-owned Austrian KSR Group develops and distributes products and solutions for the international market. The "smart products" reflect fun and joy but also functionality and reliability.

KSR Group's products range from unconventional vehicles to electronic consumer goods.

With more than 100 people working for KSR Group throughout Europe and five partner offices in Asia KSR Group is amongst the European market leaders in their relevant fields of business. Products of KSR Group are distributed in and exported to more than 60 countries worldwide.

Support & After Sales

KSR Group can create manuals, implement online and telephone support for clients, handle warranty and spare parts issues etc.
Warranty issues and spare part orders can be done through the free online order system "Dealer Space".

Warehouse

The central warehouse in Krems/Austria hosts more than 1,5 mio. spare parts. More than 500.000 spare parts are sent out per year. A close cooperation with parcel service providers and forwarders allows KSR Group to deliver parts to all European countries within 48 hours.

Mobility

With annual sales of more than 50.000 vehicles KSR Group is amongst the top European companies in the two wheels segment. Products range from unique scooters and motorcycles to quads and ATVs. Taking respect of future challenges KSR Group can be regarded as top innovator in the field of electric mobility.

Electronics

As supplier of household and entertainment electronics KSR Group cooperates with almost all major European retailers. KSR Group is an experienced partner for developing, designing, certifying and importing .

Development

At the headquarter in Krems, Austria, KSR Group runs a research and development center specialized in the development of motorcycle frames and engines. In 2012, KSR Group launched the first motorcycle with a completely new developed watercooled 125 cc EFI 4-stroke-engine.

Since 2008 KSR Group is running its own motorcycle test center to test all products to put them through their places.

Design

KSR Group co-operates with leading European design companies like KISKA Design and runs an own design department in Asia. The graphics department at the headquarter is responsible for the development of sticker and packaging design, the creation of manuals and advertising.

Branding

KSR Group is owner of several national and international trade marks. Some of them are available for the use through retailers. Furthermore, KSR Group is able to produce products under clients' brand names.

Quality

To ensure best quality in all respects KSR Group established a quality management system according to ISO 9001:2008 by Quality Austria.

The vehicle sector was accredited for the German KBA by TÜV Austria.

A culture of trust

KSR Groups' success is based on the competences of smart employees. KSR Group encourages a culture of trust and is open and respectful towards all people and cultures.

Sustainability

For KSR Group the preservation of nature and the careful use of ressources is of utmost importance. The gasoline engines developed by KSR Group are amongst the most fuel-efficient engines in their range. Furthermore, KSR Group is amongst the pioneers in the field of electric mobility.

AUSTRIA

qualityaustria SYSTEMZERTIFIZIERT ISO 9001:2008 NR.09049/0

TÜV CERT KBA-Verifizierung Bestätigung Nr. 20 102 72002233 www.tuv.at